Summary of Trustee meeting Monday 9th January 2023

- 1. PCSO request Discussed by all and feedback to be given when they are next at DPML
- 2. **Welcoming new residents** proposal of new welcoming process for plot owners agreed by all, for actioning by Office/Bar staff
- 3. Bar- Discussed by all and follow up/actions agreed
- 4. **Plot holder queries/issues** No Issues have been raised; the next Trustee surgery dates agreed by all to be published by the Office in due course
- 5. **Property change requests** Discussed by all and decisions issued to the Office for communicating to the applicants
- 6. **Open tickets** Logged issues/maintenance/complaints discussed, follow up actions noted on the task lists and comms to be sent out via Office
- 7. **Action task list** Actions completed noted, and new actions from this meeting to be updated and circulated to the Trustees by the Office staff
- 8. **AOB** (1) Maintenance Contracts– actions noted for Office staff to follow up (2) New tenanted property noted

Date for the next meeting agreed by all