

# The Delamere Park Bar Service and Facilities

Following the success last weekend where we operated an indoor service in parallel with an outdoor service, the Bar is now going to operate in this manner as the 'new normal' for the time being. We thank all residents who have supported us and for their patience as we explored different ideas, in our attempt to achieve an efficient bar service whilst complying with Government guidance.

From this Friday 21<sup>st</sup> August, the Bar will be open over the weekend with both inside and outside service at the times listed below. The Bar will remain closed Monday to Thursday for the time being.

## NEW BAR HOURS (INSIDE AND OUTSIDE) FROM FRIDAY 21<sup>st</sup> AUGUST

**Friday Hours:** 4:30pm – 10:30pm  
**Saturday and Sunday Hours:** 3:30pm – 10:30pm

### Inside Bar Service (Sports Bar & Lounge)

To comply with social distancing, table arrangements will restrict the numbers of residents who can come into the Club and we request residents do not move any tables. Also to comply with Government Guidance, we are obliged to record the names of all customers (residents and their guests) who come into the Club to assist the NHS Test and Trace programme.

**We will be operating an advance booking system** where residents request a table and stipulate how many in their household will be attending (maximum 3 per table). Government Guidance also allows a person to socialise indoors with members of up to 2 households, this includes when going to the pub. However you must follow strict social distancing guidelines when you are with anyone not in your household or your support bubble. Reservations will be granted on a first-come basis.

**The Sports Bar and Lounge will be available to all residents to book in advance by sending an e-mail to: [bar@delamerepark.co.uk](mailto:bar@delamerepark.co.uk).** Please state the number in your group and specify if you want to watch any advertised football (only screened in the Sports Bar), as table arrangements will be set out accordingly in advance.

- **Registration is needed to monitor the number of residents inside the Club.**
- **Entry will be on a first-come, first-served basis up to seating capacity.**
- **Only a confirmed reservation from the Bar Manager will assure entry.**
- **No standing at the bar will be permitted.**
- **Orders to be placed with bar staff and drinks will be served to your table.**
- **Payment for drinks by card payment only, preferably contactless.**
- **Sorry, but no cash payments can be accepted.**
- **Similarly Cashback will not be available with card transactions.**
- **Drinks will all be served in normal bar glassware.**

## Outside Bar Service

- The Service Point is located opposite the beer garden and marquee just inside the fire doors at the front of the Clubhouse.
- A small area is cordoned off to provide access to the Service Point.
- **RESIDENTS SITTING OUTSIDE MUST NOT TRY TO BYPASS THIS CORDON AND ATTEMPT TO ENTER THE BAR!**
- Please follow the one-way queuing system marked by arrows on the pathway.
- Hand sanitiser and paper towels will be available at the Service Point.
- On arrival residents must register their contact details with bar staff to comply with the NHS Test and Trace programme.
- Drinks sold at the Service Point are for outside consumption only.
- Payment for drinks by card payment only, preferably contactless.
- Sorry, but no cash payments can be accepted.
- Similarly Cashback will not be available with card transactions.
- Drinks will all be served in disposable plastic 'glasses'.
- Residents may bring their own glasses, only if they consume their drinks within the paved beer garden.
- The Club's toilet facilities will be accessible via a special 'single entry' key fob that can be collected from the bar staff at the Service Point.
- The key fob must be returned directly to bar staff upon exit.
- Residents wishing to move indoors may ask bar staff at the Service Point.
- If there is capacity, bar staff will prepare a table before allowing entry.

## Sport Screened in the Clubhouse

The Sports Bar will be screening the Europa League Final match between Sevilla and Inter Milan on Friday 21<sup>st</sup> August (Kick-off 8:00pm).

The Sports Bar will also be screening the European Champions League Final match between PSG and Bayern Munich on Sunday 23<sup>rd</sup> August (Kick-off 8:00pm).

## Next Week

On Saturday 29<sup>th</sup> August, the Sports Bar will be screening the new football season's opening fixture at Wembley, the FA Community Shield between **Liverpool and Arsenal** (Kick-off 4:30pm).