



Trustees News Bulletin

The Trustees held a full day meeting on Saturday 17th November to review progress and agree actions on a number of issues, most importantly, our overall aim which is

"To facilitate the development of Delamere Park as a safe, secure and supportive community, in a highly attractive and spacious environment with a wide range of activities and facilities for all age groups".

Effective communication between residents and trustees is key to achieving what we all seek and we have already introduced the **Open Forum, the next of which is on Friday 18th January 2008 at 7.30 p.m. in the Park Room.** Please put the date in your diary. If there any specific issues you would like us to deal with please put them in writing by Friday 4th January. You can email us at trustees@delamerepark.co.uk or leave a letter at reception. (As you can on any issue at any time.).

To provide residents with the opportunity of speaking to trustees on a face to face basis we have decided to introduce "surgeries", initially on a monthly basis whilst we gauge demand, where residents can book a meeting or simply drop in and discuss any DPML issues. **The first surgeries will be on Saturday 8th December and Monday 10th December between 10.00 a.m. and 12.30 p.m.** If you would like to book an appointment please do so with the receptionists. There will be at least

two trustees available for each surgery. **In January the dates will be Saturday 12th and Monday 14th at the same times.**

If you have difficulty getting to the clubhouse we can organise transport or, if appropriate, arrange a "home visit". Again please speak to the receptionists about this or email us.

We are investigating whether we can establish a network of "communication volunteers" covering small segments of the Park to act as a further channel of communication and will update residents on progress at the Open Forum.

Finally on communication there are a number of residents who have not yet signed up for email delivery of Park News at www.delamerepark.co.uk or registered at Reception to continue to have a paper copy delivered. If you do not choose one of these options you will not receive future copies. For this reason we are issuing this bulletin on paper.

The Trustees aim is to work constructively with all residents in seeking to reflect their views and meet their needs as best we can within the financial and physical restraints we have and understanding all interests and age groups is crucial if we are to succeed. Hopefully you think we are making progress and we take this opportunity of wishing you a happy Christmas and a safe and prosperous New Year.